ONE TRUST CENTER · ARTIFACT PACK INDEX

Governance, security, AI oversight, and data origin in one place.

SeniorCRE® is the operator-controlled operating infrastructure for senior housing & care. This index is the single sheet a CIO or a REIT audit committee can drop into a diligence folder. It lists every trust artifact we publish, what each one answers, and exactly how it is obtained — downloadable today, delivered under a mutual NDA, or still in draft. Nothing is described as issued unless it has been issued.

Availability key — **Download**: public file, no gate. **Published page**: the position is on the public site. **On request**: request availability confirmation. **On request under NDA**: restricted release requires an executed mutual NDA and availability confirmation; no delivery time is promised. **In draft**: authored but not ratified; we will not back-date a runbook to look ready.

1. Security & compliance

Can this platform hold PHI inside our control environment?

Controls in place today, the exact documents vendor risk receives, and the current audit posture. SeniorCRE does not claim SOC 2 certification or its own SOC 2 report; no completed independent penetration-test report is claimed.

Canonical page: seniorcre.com/security-architecture

Artifact	What a reviewer gets	Availability	Where
Mutual non-disclosure agreement	Two-year Texas-governed mutual NDA that unlocks the diligence documents below.	Download	Public download
Business Associate Agreement (template)	HIPAA BAA template for covered entities, including downstream sub-processor flow-down.	On request	Solutions Engineering
Master platform agreement (template)	Commercial and data-handling terms, including export and termination obligations.	Download	Public download
Employee confidentiality, IP & data hygiene (template)	Personnel-side controls: confidentiality, device hygiene, and PHI handling duties.	Download	Public download
Security architecture overview	Tenancy model, Row-Level Security posture, encryption, audit logging, access control.	Published page	seniorcre.com/security-architecture
SIG Lite / CAIQ v4 responses	Pre-populated questionnaire responses mapped to current controls.	On request under NDA	Solutions Engineering

Artifact	What a reviewer gets	Availability	Where
Incident response and business continuity runbooks	Draft response and recovery requirements; ratification, exercise evidence and release availability remain gates before deployment.	In draft	Solutions Engineering

2. Governance & portability

If we leave, do we keep the record?

Open data governance is a contract position, not a marketing claim: operators own their governed records, exports preserve the same definitions, authority, and lineage as internal reads, and the pledge is written into the agreements published here.

Canonical page: seniorcre.com/open-data-governance

Artifact	What a reviewer gets	Availability	Where
Open data governance position	Portability commitments and the API-equivalence pledge in plain language.	Published page	seniorcre.com/open-data-governance
Developer / API access agreement (template)	Terms for programmatic access, rate posture, and equivalence of exported reads.	Download	Public download
Resident data rights & consent framework (template)	Consent capture, resident and family data rights, and revocation handling.	Download	Public download
Annual transparency report	What was disclosed, what changed, and what remains roadmap for the reporting year.	Download	Public download
Operator Authority Chain™	Who governs the record when systems disagree: EVIDENCE → DISAGREEMENT → AUTHORITY → OPERATOR-CONTROLLED OPERATING RECORD → INTELLIGENCE → EXECUTION.	Published page	seniorcre.com/operator-authority-chain

3. AI oversight

Who is accountable when a model is wrong?

Design intent: model output remains a proposal until purpose-specific operator authority accepts it. Source lineage, review and override behavior require implementation and end-to-end validation; no working operating-record admission is established by this position.

Canonical page: seniorcre.com/ai-governance

Artifact	What a reviewer gets	Availability	Where
AI governance position	Human-in-the-loop boundaries, override rights, and what the platform will not automate.	Published page	seniorcre.com/ai-governance

Artifact	What a reviewer gets	Availability	Where
AI governance posture detail	Model use by workflow, review requirements, and escalation paths.	Published page	seniorcre.com/ai-governance-posture
AI governance in senior care (brief)	Board-readable brief on governing AI above existing systems of record.	Download	Public download
Model inventory and evaluation log	Models in use by surface, evaluation method, and known limitations.	On request under NDA	Solutions Engineering

4. Data origin

Where did this number come from?

Data-origin policy requires operator-submitted, public-dataset, derived and illustrative figures to retain their origin and source vintage. Published source labels do not establish exhaustive product enforcement or operator-production validation.

Canonical page: seniorcre.com/data-origin-policy

Artifact	What a reviewer gets	Availability	Where
Data-origin policy	The four origin labels, how each is displayed, and how illustrative figures are marked.	Published page	seniorcre.com/data-origin-policy
Data sovereignty in senior care	Why origin and residency are governance questions, not storage questions.	Published page	seniorcre.com/senior-care-data-sovereignty
Data licensing addendum	Permitted use of public datasets and derived metrics surfaced in the product.	Published page	seniorcre.com/data-licensing-addendum
Portfolio compliance monitoring framework	How public-dataset signals are reconciled against operator-submitted records.	Download	Public download

How to request the gated artifacts

1. Download the mutual NDA from seniorcre.com/trust-center and return a signed copy to support@seniorcre.com. Signature and release requirements are confirmed separately; no turnaround is promised.
2. Name your vendor-risk lead. The gated set — SIG Lite, CAIQ v4, control narrative, architecture diagram pack, model inventory — requires availability and release confirmation.
3. Discuss the scope of any requested architecture/control walkthrough; availability is confirmed separately.

Where we are today

The Operator-Controlled Operating Record is designed and not yet implemented in any community; no community has accepted it in production. Component-level Built labels describe progress in a controlled environment only. Medication administration and eMAR remain roadmap: not built, outside the starting scope, and they require build and clinical sign-off. No live third-party connection or measured result is claimed. Deployment is the operator’s choice: keep the systems you run today with proposed governance after build and acceptance, or elect SeniorCRE as the system of record for selected domains.

What we are honest about

No SeniorCRE SOC 2 report has been issued; SOC 2 is planned, no auditor is engaged, and any report is published when issued. AWS infrastructure is covered by AWS’s own SOC reports; those are not SeniorCRE reports. An independent third-party penetration test is planned and no report has been issued; continuous automated vulnerability scanning is in place. Service-level figures published on the site are design targets until validated by the first disaster-recovery drill and the enterprise SLA addendum is signed. SeniorCRE has no reference customers yet: no operator runs SeniorCRE in production and no community has implemented the operating record.

Notice

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