

Developer & API Access Agreement (Template)

Published uniform terms for all third-party integrators, including the suspension protocol.

1. Uniform Terms

These terms apply identically to every integrator, including SeniorCRE's own products and affiliates. No integrator receives preferential rate limits, earlier API versions, undocumented endpoints, or non-public fields.

2. Credentialing

Credentials are issued against a published checklist: verified legal identity, a named security contact, a completed security questionnaire, and an executed Business Associate Agreement where protected health information is in scope.

Time-to-credential is measured and reported. Denials require a written basis citing a specific published criterion.

3. Scope of Access

Access is granted only for data the requesting party is authorized to receive, and only at the direction of the operator or resident who controls that data. Consent state is enforced at the API boundary, not by policy alone.

- Read scopes are least-privilege and enumerated per endpoint.
- Write scopes require an additional review and a documented use case.
- Bulk scopes are rate-limited and logged at the record level.

4. Fees

Individual, resident-directed access is free. Treatment and care-coordination exchange is free at network-required levels. Sustained programmatic commercial access is charged at published, cost-based rates with a disclosed reasonable margin. Rates are public and identical for equivalent volume tiers.

5. Suspension Protocol

Suspension is a security and legal control, not a competitive one. Before any suspension takes effect, SeniorCRE prepares a written justification memorandum recording:

- the specific requester or access affected;
- the specific risk or legal basis, with evidence attached;
- the regulatory exception invoked and how each condition is met;
- why no narrower measure suffices;

- duration and review date;
- confirmation the same rule applies to all similarly situated parties, including SeniorCRE's own products;
- signatures of the CISO or Privacy Officer and the General Counsel.

Emergency suspensions may take effect immediately where an active compromise is credible, but the memorandum must be completed within one business day and reviewed by the Data Access Review Board at its next meeting.

6. Appeals

Any denied or suspended integrator may appeal in writing. The Data Access Review Board adjudicates the appeal, issues a written decision, and records the outcome in the annual transparency report.

7. Information Blocking Covenant

Both parties covenant not to engage in practices that unreasonably interfere with the access, exchange, or use of electronic health information, and to invoke exceptions only where every condition of the exception is met and documented.

8. Change Management

Breaking API changes require advance notice, a documented migration path, and a support window in which the prior version remains available. Deprecations are published on the same schedule for all integrators.

This document is a publicly published template made available for evaluation, legal review, and negotiation. It is not legal advice, is not an executed agreement, and creates no obligation until signed by authorized representatives of both parties. Counsel should adapt jurisdiction-specific terms before execution.