

Annual Transparency Report

Access requests, denials, suspensions, and availability against published objectives.

1. Purpose

This report exists so that access decisions can be audited by people who do not work here. It publishes what was requested, what was granted, what was denied, and why — on a fixed annual cadence, whether or not the numbers are flattering.

2. What Is Measured

- Access requests received, by requester class.
- Requests granted, and median time-to-credential.
- Requests denied, by regulatory exception category, with the published criterion cited.
- Suspensions imposed, duration, and outcome after review.
- Appeals filed and Data Access Review Board dispositions.
- Availability against published objectives, and severity-one incident count.
- Export requests fulfilled, and median time to deliver a complete export.

3. Current Reporting Status

SeniorCRE has not yet operated a production access program for a full reporting year. Accordingly, each quantitative metric above is currently reported as “no reportable activity,” and the qualitative controls that will produce those numbers are in place and documented.

- Data Access Review Board: chartered; monthly cadence defined.
- Justification memorandum requirement: in force for any suspension or denial.
- Credentialing checklist: published and uniform across integrators, including SeniorCRE’s own products.
- Fee schedule: published, cost-based, with free individual and treatment-exchange access.
- Export guarantee: contractual, not discretionary, and not contingent on account standing.

4. Denial and Exception Categories

Denials are classified against enumerated exception categories — privacy, security, infeasibility, health and safety, and legal prohibition. A denial that cannot be mapped to a category and evidenced in writing is not permitted to stand.

5. Governance Commitments

Where a metric cannot yet be reported, this report says so plainly rather than substituting an estimate. Where a commitment is aspirational, it is labeled as design intent rather than an operating result.

6. Contact

Questions, data-access requests, and appeals may be directed to the Privacy Officer and General Counsel through the contact channel published on the Open Data Governance Center.

Reporting period: SeniorCRE is pre-production and has not yet completed a full reporting year. This edition publishes the reporting framework, the measurement definitions, and the current status of each metric. Metrics marked “no reportable activity” reflect the absence of production access requests, not an omission. The first full-year report is scheduled for publication after the initial pilot cohort completes. Dated August 2026.